

**ALL NATIONS DRIVING SCHOOL**  
**SERVICES POLICY**

Please be reminded All Nations Driving School operates by the rules and regulations required of us by the NYS Department of Motor Vehicles which required twenty-four (24) hours' notice must be given regarding cancelations of driving lesson and road tests appointment which has been schedule. For Cancelations or changes in your schedule you must call in advance at least 24 hours or before your road test time and it must be ONLY to the office number 516-564-6835 during business hours from Monday to Friday 10 a.m. to 6:30pm or Saturdays from 10 a.m. to 4:00 pm. Cancelations are not accepted by WhatsApp, text message or email. Failing to comply to these guidelines regarding your cancelations of your driving classes, will result in the lost of your driving class and it cannot be rescheduled. Cancelations same day are not accepted and if happens will result in lost of the lesson and cannot be rescheduled

Whenever there is a public Holiday before the day of the driving class or road test and the student wish to cancel, please call at the office the business day before the public holiday for cancellation. Remember the office is closed on the public Holiday.

Our services begin on the time the instructor arrives at the respective address a telephone call will be made informing to the student of our arrival in front on her or his house as a courtesy the instructor can wait 15 minutes for the student, and they will be deducted of the time of the 1hour class. If at the 15 min student still do not show up to take the class, the instructor will leave and automatically student lost the lesson.

The Services provided are a one-time use only, all our services expires in one year from the date of purchase. Driving lessons are subjected to change to avoid the instructor arriving at the pick up locations late. We do not guarantee a specific car, instructor/driver for driving lessons or road tests. We will try to accommodate student's request. We will not be held liable if a different car is used on the road test and the student fails the test.

Whenever a request has been made for a refund, on packages deal we will itemized at our individual price. The refund will be process within 3 to 5 business days; a 10% administration fee will be apply of the remaining balance will be refunded.

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Student Name Print